

# How to Read Your Electric Bill

Your monthly bill covers the cost for United Power to deliver safe and reliable electric service to you. The following information will help you understand a typical residential bill. For more information about billing details, additional rates, and member energy programs, please visit [www.unitedpower.com](http://www.unitedpower.com).



**UNITED POWER** 500 Cooperative Way  
Brighton, CO 80603-8728  
[www.unitedpower.com](http://www.unitedpower.com)

Member Services 303-637-1300  
Payments 866-999-4485  
Report an Outage 303-637-1350

CO-OP MEMBER  
500 COOPERATIVE WAY  
BRIGHTON, CO 80603

Payment Due By **08/07/2026** Total Due **\$146.00**

From Date 06/14/2026 To Date 07/14/2026 Days 30 Billing Date 07/17/2026

Service Address 500 COOPERATIVE WAY RESIDENCE

Account # 123456789 District SOUTH Cycle 2

**NEVER MISS A DUE DATE**  
SET IT & FORGET IT WITH AUTO PAY  
[www.unitedpower.com/autopay](http://www.unitedpower.com/autopay)

Rate	Meter	Prev Rdg	Pres Rdg	Mult	kWh	Demand
R1	1234567	7000	7750	1	750	6.5

Demand Time/Date 06/20/2026 5:45 PM

**ACTIVITY SINCE LAST BILL**

Previous Balance	134.00
Payment Received -- Thank You	-134.00
Balance Forward	0.00

**CURRENT BILLING DETAIL**

Energy Charge	750 kWh @ 0.1184	88.80
Demand Charge	6.5 kW @ 4.55	29.57
Fixed Charge		22.00
Franchise Fee		2.50
Sales Tax		2.26
Round-Up		0.87
Current Month		146.00
<b>TOTAL DUE</b>		<b>146.00</b>

CO-OP MEMBER  
500 COOPERATIVE WAY  
BRIGHTON CO 80603-0000

Account # 123456789

Payment Due By **08/07/2026** Total Due **\$146.00**

Amount Enclosed \$

Please Make Checks Payable and Return to:

UNITED POWER  
PO BOX 173703  
DENVER, CO 80217-3703

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**Pay Your Bill Online**  
Visit [www.unitedpower.com](http://www.unitedpower.com)

**Pay Your Bill By Phone**  
Call 844-980-3030

**Pay Your Bill By Mail**  
Return stub with check payment

## The Front of Your Bill

### Quick View

Quickly see your total due, the due date, and the billing period. Your service address and account number are also printed here for quick reference.

### Important Messages from United Power

Special notices regarding your electric account and updates about your co-op membership will appear in the right column.

### Meter Readings & Demand Timestamp

Your rate name and meter readings for the billing period are found here. The total energy is measured in kWh and billed as the Energy Charge. Total demand is measured in kW and billed as the Demand Charge. The time and date of your highest usage interval, known as demand, also appears here.

### Billing Summary

Activity since your last bill is listed first and any balance forward is applied. The Current Billing Detail lists your energy charges, demand charges, the fixed charge, and other fees or charges that vary by member and service location. See reverse for more billing line item descriptions.

### Payment Coupon

Return this stub with your mailed payment. You can also pay online, through the United Power app, at a payment kiosk, or over the phone.

## The Back of Your Bill

### Your Electric Usage History

Compare your usage to last month, or this time last year with a graphical overview of your usage and average cost by month. Want even more energy information? Visit the Power Portal for daily, hourly, and 15 minute interval data.

### Contact Information

We are here for you over the phone, through live chat, and in person at our Brighton headquarters office. Here's where to find us when you need us.

### Payment & Billing Options

A list of the convenient ways you can make your payment and the many billing programs and features offered by United Power.

**Electric Usage History**

Account # 123456789 From Date 06/14/2026 To Date 07/14/2026

123456789

SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG

□ Last Year (kWh) ■ Current Year (kWh)

**Electric Usage Comparison**

Electric kWh	Days	Total kWh	Avg kWh/Day	kWh Cost/Day
Current Month	29	617	21	3.07
Last Month	33	707	21	3.08
One Year Ago	32	647	20	2.90

**Temperature Comparison**

Avg Temp	50° F	Avg Temp Last Yr	90° F
High Temp	62° F <td>High Temp Date</td> <td>06/20/2026</td>	High Temp Date	06/20/2026
Low Temp	13° F <td>Low Temp Date</td> <td>06/17/2026</td>	Low Temp Date	06/17/2026

View detailed 15 minute energy consumption intervals and usage history through the Power Portal.  
[www.unitedpower.com/PowerPortal](http://www.unitedpower.com/PowerPortal)

**Bill Payment Assistance**

For information or to see if you qualify for energy assistance for your winter home heating costs, contact LEAP at 1-866-HEATHHELP (1-866-432-8435) or your county department of social services. Additional resources for assistance can be found at [www.unitedpower.com/assistance](http://www.unitedpower.com/assistance).

**Life Sustaining Equipment**

Please tell us if you or a member of your household relies on life-sustaining medical devices that are dependent on electricity. We will flag your account accordingly. Protect your loved ones with a back-up plan for disasters or power outages. Learn more at [www.unitedpower.com/life-sustaining-devices](http://www.unitedpower.com/life-sustaining-devices).

**Call 844-980-3030**

**UNITED POWER, INC.**  
500 Cooperative Way  
Brighton, CO 80603

Member Services 303-637-1300  
Payments - 24 hrs/day 844-980-3030  
Toll Free 800-468-8809

**Report an Outage**  
303-637-1350  
[www.unitedpower.com/outage](http://www.unitedpower.com/outage)

For office locations, hours and more information:  
[www.unitedpower.com](http://www.unitedpower.com)

**Convenient Payment Options**

**Online Account**  
Make payments, report outages and enroll in Auto Pay and Paperless Billing at [www.unitedpower.com](http://www.unitedpower.com).

**Mobile App**  
Download the free United Power mobile app to make payments and report outages on the go.

**Pay by Phone**  
Call 844-980-3030 to check account status and pay with a check or credit card (no fees) 24 hours a day.

**Payment Kiosk**  
Walk up and pay with cash, check or card. Locations and hours at [www.unitedpower.com/payments](http://www.unitedpower.com/payments).

**Other Ways to Pay**

**Auto Pay**  
Have your bill automatically paid on your due date from the payment method of your choice.

**Paperless Billing**  
Go paper-free. Receive an email notification, not a statement in the mail. View and pay bills online.

**Pay As You Go - Prepaid Billing**  
Avoid deposits and overdrafts.

# Billing Summary Detail

United Power is a not-for-profit electric cooperative and delivers power at the cost of service. In addition to energy and demand charges, your monthly bill may include additional charges or credits in the Billing Summary section of your bill.

If you have questions about your bill please call a United Power Member Services representative at 303-637-1300.



ACTIVITY SINCE LAST BILL				
Previous Balance				134.00
Payment Received -- Thank You				-134.00
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CURRENT BILLING DETAIL				
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Round-Up				0.87
Current Month				146.00
TOTAL DUE				146.00

The Billing Summary section on the front of your monthly bill outlines billing activity since the last billing statement and details the charges from the current billing period.

Charges and fees can vary by service location, rate, and voluntary programs. Here is a list of common billing items that may appear on your monthly statement.

## Energy & Demand Charges - Residential Rate (R1)

### Energy Charge

The total energy used over that billing period is measured in kilowatt-hours (kWh) and multiplied by the per kWh rate. Some rates include both on-peak and off-peak energy charges.

### Demand Charge

The highest 15-minute interval of consumption over the billing period is measured in kilowatts (kW) and multiplied by the current per kW rate.

## Energy & Demand Charges - Other Residential Rates

### Energy On Peak/Energy Off Peak

Members who select the Time of Use rate (RTD1) or Peak Time of Use rate (RDP1) will see their energy usage broken out by total energy on-peak (kWh) and total energy off-peak (kWh). On-peak energy hours are from 5-9 p.m.

### Grid Access Demand

Members who select the Smart Choice rate (RD1) will see a Grid Access Demand charge, which is the highest 15-minute interval reached anytime of day.

### On-Peak Demand

Members who select the Smart Choice rate (RD1) or the Peak Time of Use rate (RDP1) will incur an On-Peak Demand charge, which is the highest 15-minute interval during on-peak hours of 5-9 p.m.

## Other Billing Items

### Lighting/Shared Lighting

Energy and equipment charges for any utility-maintained lighting at the service location.

### Fixed Charge

A fixed monthly charge to cover a portion of the costs for providing member services, billing, collections, metering communications, and data management systems. These are costs that are incurred by all members regardless of the amount of energy used.

### Franchise Fee

Depending on where you live, you may be charged a fee based on a percentage of your monthly electric usage. This a pass-through cost, from the customers within a city's jurisdiction to that city, as a requirement of our franchise agreement with that city.

## Sales Tax

Taxes applied to your bill are based on state and local sales tax rates for your service location.

## Green Power Investment

This is an optional program for members who wish to invest additional dollars into renewable energy. The Green Power Partners Program is sold in 100 kWh blocks.

## Round Up

Members who enroll in Operation Round Up elect to have their monthly bills rounded up to the next whole dollar. This donation, an average of just 50 cents per month, is distributed to non-profit organizations within the service territory.

## Credits/Rebates/Refunds

Any credits due, rebates earned, program incentives, or refunds such as Capital Credits will be reflected in your billing detail and applied to the total amount due.

## Deposits and Fees

United Power currently has a deposit policy in place which may require a deposit from members before connecting, reconnecting, or transferring their electric service. United Power's Rules and Regulations also outline the following fees which may be applied:

- Late Payment
- Non-Standard Meter
- Reconnection
- Restricted Access
- Returned Payment
- Service Call
- Transfer
- Trip

For complete rate schedules, deposit requirements, and fees, reference United Power's Rates Tariffs and Rules and Regulations at [www.unitedpower.com/bylaws-rates-tariffs](http://www.unitedpower.com/bylaws-rates-tariffs).