

JANUARY  
2020

# UNITED NEWSLINE

Information for the members of United Power, Inc.

## IN THIS ISSUE

- 2020 Residential Rates.....2
- Operation Round-Up Turns 25.....5
- Careers in Energy .....6
- Update Your Contact Info .....6
- 2020 Member Rebates.....7



## Take the Edge off Electric Bills in 2020

## IMPORTANT DATES

JANUARY  
19, 31

Youth Applications Due  
Details on pg. 2

FEBRUARY  
14

Director Nomination  
Deadline  
Petitions due by 4 p.m.

APRIL  
15

Annual Meeting &  
Director Election

United Power is committed to providing members with the tools and resources they need to take control of their energy use. As we enter a new year, and a new decade, it's never been easier to control your energy and become more energy efficient. Take advantage of the resources the cooperative provides for its members and discover quick home upgrades and behavior changes to see immediate savings. Here are some ways United Power is empowering its members to take control.

### Find a Rate that Works for You

United Power's residential rates are designed so members have the option to choose one that most closely fits how they use energy.

When the cooperative's demand rate debuted in January 2019, it separated the energy and demand components and allowed the cooperative to more fairly charge members for both their energy use and impact on the grid. Along with it, the cooperative also rolled out the Smart Choice Rate, which provided two different peak demand charges and a much lower energy charge. This rate remains unchanged for 2020. New this year, United Power added a Peak Time of Day rate, which encourages members to switch their usage to off-peak hours. The new rate charges a higher demand for on-peak usage, but does not charge for demand during off-peak hours. The cooperative's standard and time of day rates also remain options for members. However you use your energy, the flexibility of the cooperative's residential rates should meet most members' needs.

### Register for the Power Portal to Monitor Your Usage

Curious to see when you used the most energy this past month or how it compares to your usage throughout the year? Was it the high or low temps causing you to use more energy than you expected? Or was it the new hot tub? New major appliances and recreational

equipment often use more energy than we initially expect. To find out what's driving your energy use, register for the Power Portal. With the Power Portal, you can access your complete energy consumption portfolio in 15-minute intervals throughout the day to get a clear look at how you use your energy. Armed with this information, you can make small behavior changes to save you over time, helping keep bills lower and more manageable. Find out more about the Power Portal at [www.unitedpower.com/powerportal](http://www.unitedpower.com/powerportal).

### Free Online Resources Help You Take Inventory of Your Usage

How energy efficient are your behaviors? The Power Portal may arm you with the information you need to begin making changes, but what are those changes exactly? What "quick wins" can you implement to see a difference? A home energy assessment tool can show you just how energy efficient certain behaviors are, and how you can change them to get the most out of your energy. These and other tools are available on the United Power website. Just go to Energy Programs and click on Managing My Energy to find a list of tools you can use to begin making those small changes and save on your monthly bill.



[www.unitedpower.com](http://www.unitedpower.com)

Report an Outage 303-637-1350  
Customer Service 303-637-1300

continued on Page 3

## Four Board Seats Up for Director Election

Four positions on United Power's eleven-member board are up for election at **the 2020 Annual Meeting which is scheduled for Wednesday, April 15, 2020** at Riverdale Regional Park & Fairgrounds in Brighton. One seat in the East, West, South and Mountain districts will be up for a three-year term.

To be eligible to become or remain a director, a person must be a United Power member and receive electric service from United Power at the member's primary residence in the district he or she represents. United Power's bylaws (available at any of our offices, online at [www.unitedpower.com](http://www.unitedpower.com), or through mail) provide in-depth information on director districts, qualifications, terms, elections, meetings and officers.

Each member's district is printed on their United Power statement. Nominations by written petition must state nominee's name and district, be signed by 15 or more United Power members, and be filed with the board no less than 60 days prior to the Annual Meeting.

**The deadline for nominations by petition is 4 p.m. on Friday, February 14, 2020.** Petitions are available at United Power's headquarters office in Brighton at 500 Cooperative Way. Additional information can be obtained by calling United Power's executive department at 303-659-0551 or by visiting our website at [www.unitedpower.com](http://www.unitedpower.com).



## ENERGY SAVERS

### Electronics use energy, too.

Next time you look into purchasing a new electronic device, consider how much energy they use. For example, a laptop uses less energy than a desktop and a tablet uses less energy than a laptop.

# 2020 Residential Rates

## New Rates Effective Jan. 1, 2020

A modest increase in residential rates proposed by the United Power board of directors in November became effective in January. Members on the Standard Residential rate will see a 1.5% rate increase, which amounts to an average increase of \$1.58 per month. Members on the residential Time of Day and Irrigation rates will see a 2% increase, or an average monthly increase of \$3.23. While the increase became effective beginning with usage on January 1, 2020, members won't see the increase on their bills until February statements are mailed out.

Changes to residential rates include a small increase to the demand component, which was introduced to members beginning in 2019, and a corresponding reduction in the energy charge. For example, in the Standard Residential rate, the demand charge increased by 50¢ per kW while the energy charge dropped from 10.15¢ per kWh to 9.95¢ per kWh. The separation of the demand and energy elements allows the cooperative to more accurately, and fairly, charge members for their usage and impact on the system.

In addition to the rate change, residential members now have more options with the addition of the **new Peak Time of Day Rate**. Members who opt into the new rate will pay a slightly higher demand charge than on the standard residential or time of day rates, but are only charged for demand during on-peak hours (**2 p.m. – 10 p.m., Monday – Saturday**), providing more incentive and savings when members switch usage to off-peak hours.

"United Power is constantly looking into its rates and trying to find the best way to serve its members both individually and collectively," said Dean Hubbeck, Director of Power Supply and Rates. "The addition of the Smart Choice and Peak Time of Day rates over the past two years has given members more options to find something that's flexible and works for them."

The new Peak Time of Day rate offers relief to members who utilize energy-intensive appliances that can cause spikes in demand overnight, such as electric thermal storage. With the new rate, members can charge their storage off-peak without worrying about demand. Electric vehicle owners who charge at night will also benefit from the new rate.

United Power will also be adding a new component to its billing statements that shows members exactly when they hit their peak demand. While this information is available through the Power Portal, it is not currently printed on bills.

To find detailed information on United Power's available residential rates for 2020, go to [www.unitedpower.com/rates](http://www.unitedpower.com/rates). There you can compare the demand and energy charges of each rate and choose one that works best for you.

The cooperative has also compiled a helpful list of resources to better understand the demand rate, including videos, printable materials and frequently asked questions. To view these resources and more, go to [www.unitedpower.com/demand](http://www.unitedpower.com/demand).

# 2020 Youth Opportunities

Each year, United Power offers educational and leadership trips and scholarships to high school students in its service territory. Don't let your student miss out on these once-in-a-lifetime opportunities. **Applications are available online at [www.unitedpower.com](http://www.unitedpower.com).**

## Scholarships

In 2020, United Power will award 17 scholarships for a total of \$19,500 to students who are either served by the cooperative or are dependents of members. The scholarships range in value from \$1,000 to \$2,000, and are awarded based on factors including academic performance and extracurricular activities.  
**Deadline: January 31, 2020**

## Youth Trips

High school students in United Power's service territory can apply to attend two different youth trips – Youth Tour, in Washington D.C., and Youth Leadership Camp, near Steamboat Springs, Colo. Students learn leadership skills to model in their communities back home.  
**Youth Tour Deadline: January 19, 2020**  
**Youth Camp Deadline: January 31, 2020**

## Control & Save with United Power Member Resources

### Install a Smart Thermostat Enroll in Rush Hour Rewards



According to the U.S. Department of Energy, heating and cooling our homes accounts for nearly half of our annual energy usage, making it the most expensive part of our bills. Experts agree adjusting your thermostat a few degrees when you're not home is the best way to save. With a programmable thermostat, like the Nest Learning Thermostat, you can set your temp when you leave for work and adjust it remotely so it's comfortable when you get home. Smart thermostats learn your schedule and adjust automatically, respond to changes in local weather and analyze your energy use. United Power also offers a Rush Hour Rewards program for Nest owners. Members who enroll their Nest in the program earn a \$50 rebate and an additional \$25 for each summer they are enrolled. Learn more about the program on the United Power website under Energy Programs.

### Buy Energy Star® Appliances and Get Money Back

Replacing your old appliances with newer, more energy efficient products is a quick way to see immediate savings on your monthly bill. United Power members qualify for exclusive rebates through the cooperative and its wholesale power supplier, Tri-State Generation and Transmission. Rebates are available on select Energy Star® appliances (including refrigerators/freezers, dishwashers and clothes washers). Additional rebates are available on heat pumps, electric water heaters and electric heating systems. Keep checking the website for more information about United Power's rebate offerings.

### Change a Little, Save a Lot

While United Power provides a wealth of rebates, programs and tools that members can take advantage of to become more

energy efficient, some changes are as quick and easy as investing in power strips or closing curtains. Using power strips can help limit infamous "vampire loads," which happen when devices use energy although they appear to be turned off. Vampire loads are approaching 10 percent of the average household's electric use, according to the EPA. Upgrading to smart power strips adds the ability to remotely control outlets, either as a whole or individually. Lowering water heater temps to the "warm" setting can save on energy and scalding when washing hands. Leaving your curtains open in the winter lets the sun naturally warm your home, and closing them in the summer keeps heat out. These are a few quick and efficient options to save immediately on your bill. Find more tips at [www.unitedpower.com/energy-tips](http://www.unitedpower.com/energy-tips).

### Talk to a United Power Energy Management Specialist



United Power has a team of Energy Management Specialists, available to advise and assist you with your energy concerns. Energy Management Specialists walk through your concerns, analyze your usage and provide you with practical information you can use to control your energy usage. They can walk you through available rates, programs and rebates to ensure you're maximizing your energy savings.

Ultimately, energy savings comes down to the small things. Turn off lights and ceiling fans when you aren't in a room. Turn off power strips to televisions, gaming systems and other electronics, including chargers, that are not in use. Take shorter showers. Consolidate loads of laundry and dishes to make the best use of hot water. Stagger the use of appliances to avoid a higher demand. Remind everyone in your family to make energy savings a priority. Work with them to start a conversation about saving energy, and you'll see the savings every month. Enter into the new decade resolved to be more energy efficient.

# 2020 ANNUAL MEETING & DIRECTOR ELECTION

## WEDNESDAY APRIL 15, 2020

**4:30 p.m.** Registration Opens  
**6:30 p.m.** Balloting Closes & Meeting Begins

**Riverdale Regional Park & Fairgrounds**  
9755 Henderson Road, Brighton, CO 80601

[www.unitedpower.com/annual-meeting](http://www.unitedpower.com/annual-meeting)

## BALLOTING DEADLINES

### FEBRUARY 14, 2020

Director Nominations by Petition Deadline at 4 p.m.

### APRIL 13, 2020

Mail-in Ballots must arrive at the P.O. Box by 6 a.m.

### APRIL 15, 2020

Ballot Drop-Boxes at offices close at 2 p.m.

### APRIL 15, 2020

Ballot Drop Box Open from 12–4 p.m. at the Riverdale Regional Park & Fairgrounds

## CANDIDATE FORUMS

Attend a Meet the Candidate Forum to learn more about each of the candidates vying to serve on the Board of Directors. The following events are free to members. Light refreshments will be served. RSVPs are not required.

### THURSDAY, MARCH 19, 2020 | 6:30 p.m.

Carbon Valley Service Center  
9586 E I-25 Frontage Road, Longmont, CO 80504

### FRIDAY, MARCH 20, 2020 | 7:30 a.m.

Coal Creek Canyon Community Center  
3158 Highway 72, Golden, CO 80403

### MONDAY, MARCH 23, 2020 | 6:30 p.m.

Riverdale Regional Park  
Rendezvous Room, located in Waymire Dome  
9755 Henderson Road, Brighton, CO 80601

### TUESDAY, MARCH 24, 2020 | 7:30 a.m.

Fort Lupton Recreation Center  
Multi-Purpose Room 3  
203 S. Harrison Ave, Fort Lupton, CO 80621

Dates and locations may be subject to change.

# Old Home Wiring May Need TLC

Nothing has the charm of an older home on a family farm or a cute cottage in a historic district. But cosmetic and structural upgrade needs are often packaged with the cozy charm. Upgrades to your home may include a fresh coat of paint or installing new fixtures, but have you considered the unseen needs, such as wiring behind a switch plate or outlet? Do you know the hidden dangers of aged wiring? Here are a few clues to find out if your home's electric network needs a professional switch.

## Type of Wiring

Modern wire used in homes is either copper (for conductivity) or aluminum (for cost effectiveness) and covered in a plastic or rubber insulation. Older homes, usually built before the 1940s, may use an outdated wiring method known as "knob-and-tube," a two-wire system with no ground. Over time, corrosion can cause insulation to wear away, exposing wires to combustible materials and leading to loose connections, increasing fire risk in a home. This can be a concern in older homes regardless of wiring method. If your home has aluminum wiring, use only aluminum approved switches, outlets and other accessories.

## Plugs Falling Out of Outlets Easily

Over time, the contacts in a plug can begin to fail. When contacts loosen, they aren't able to securely grip your plug. That missed connection can cause electrical arcing, a major risk for house fires. The good news is it's an easy fix. Consult an electrician for directions.



## Not Enough Outlets

The increasing use of chargers for electronic devices, including phones, tablets and gaming devices, means outlets are in high demand. A lack of outlets can result in the overuse of power strips, which could overload an outlet. Overloading can cause heat, leading to fire risk.

## Danger in Wet Areas

GFCI (ground fault circuit interrupter) outlets are now required in areas around water, like near a kitchen or bathroom sink or outdoors. However, older homes may not have been upgraded to these types of outlets. It is fairly simple to replace old receptacles with GFCIs.

If your home needs upgrades and repairs to its wiring, consider hiring a licensed electrician. An electric professional can safely make wiring updates needed in your home or tell you what inspections and permits are needed to make necessary repairs.

## READER REWARDS

JANUARY  
2020



### Three Winners Every Issue!

1<sup>st</sup> place: \$150 Lowe's Gift Card  
2<sup>nd</sup> place: \$50 Lowe's Gift Card (two winners)

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Mail entry form to: United Power • Reader Rewards  
500 Cooperative Way • Brighton, CO 80603

## Reader Rewards Online

[www.unitedpower.com](http://www.unitedpower.com)

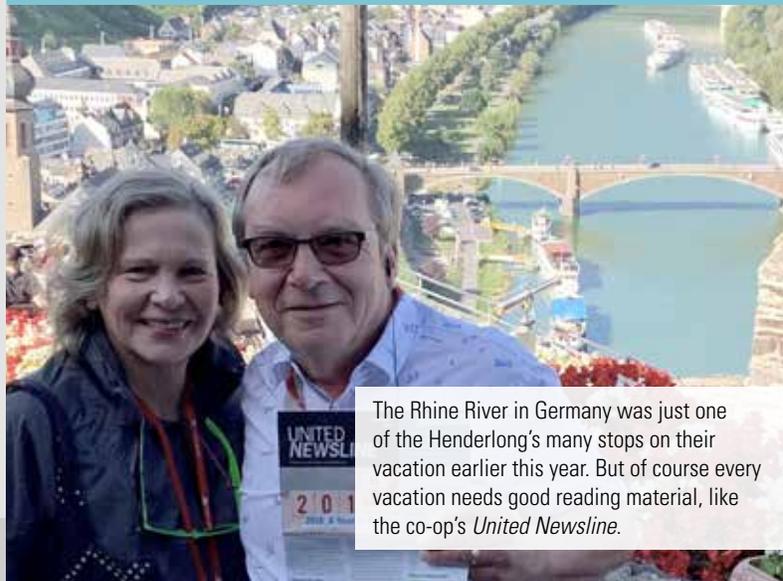


Save a stamp! Visit [www.unitedpower.com](http://www.unitedpower.com) and find Reader Rewards under the "News & Community" drop down menu. Answer the question below with your entry:

## How many years has Operation Round-Up been in existence?

By submitting this entry I agree to allow United Power to publish my name in subsequent issues of United Newslines if I am selected as a winner.

## UNITED POWER PRIDE



The Rhine River in Germany was just one of the Henderlong's many stops on their vacation earlier this year. But of course every vacation needs good reading material, like the co-op's *United Newslines*.

## United Power Pride Photos

Snap a photo with the *United Newslines* and you'll get a \$50 bill credit if we print it or share it on social media. **Send your name, address, phone number, and a description of the photo to:**

E-MAIL: [unitednewsline@unitedpower.com](mailto:unitednewsline@unitedpower.com)

MAIL: United Power—Attn: United Newslines  
500 Cooperative Way, Brighton CO 80603

## Operation Round-Up Celebrates 25 Years

The Operation Round-Up Foundation was first launched in 1995 as a way for members to voluntarily give back to their communities by having their monthly billing statements rounded up to the next whole dollar. The Foundation's board of directors – made of volunteers living in United Power's territory – redistributes the member-donated funds to local nonprofit organizations that support United Power members in need. **Over the past 25 years, the Operation Round-Up Foundation has distributed more than \$2 million in assistance to members in need.**



In 2019, partner organizations helped the Foundation distribute nearly \$120,000 in direct assistance to United Power members in need. The goal is to provide a better suite of services to individuals and families seeking assistance. Members are referred to these organizations where they can not only qualify to receive help from Round-Up funds, but they can also access other essential services like assistance applying for food stamps, meal services, or help with medical bills. The Round-Up board also considers grant requests from other non-profit organizations and awarded nearly \$40,000 in 2019 for vital programs and services that benefit United Power members.

## Operation Round-Up Partner Organizations

Partner organizations receive Round-Up funds to provide direct assistance to individuals and families in United Power's territory. These partner organizations are empowered to use the money to help those seeking assistance, and allow us to make a much broader impact on those families.

### ALMOST HOME (BRIGHTON)

Promotes self-sufficiency and provides housing assistance for the homeless and those in need in Adams and Weld County. Operates an emergency homeless shelter and provides case management services, financial assistance for rent and utilities and other resources.

### CATHOLIC CHARITIES (FT. LUPTON)

Serves tens of thousands of people each year in seven ministries: Marisol Services (for women), Early Childhood Education, Shelter Services, Archdiocesan Housing, Sacred House Counseling; Family, Kinship and Senior Services; and Parish & Community Services. They also provide disaster relief services.

### CARBON VALLEY HELP CENTER (FIRESTONE)

Helps people in immediate need move toward self-sufficiency by unifying Carbon Valley resources and information about a variety of regional resources. Client specialists work with individuals to get them information and assistance they need to regain confidence.

### CANYON CARES (COAL CREEK CANYON)

Serves the community by providing short-term resources to help care for the necessities and urgent needs of residents in Coal Creek Canyon and unincorporated Gilpin County in Colorado's Front Range.

## Grant Applications

In addition to partner organizations, the Foundation's board of directors also considers grant requests from other local nonprofit groups that serve United Power members. Here are some organizations that benefited from Round-Up assistance in 2019:

- Brothers Redevelopment
- CASA of Adams & Broomfield Counties
- Ft. Lupton Food & Clothing Bank
- Habitat for Humanity of the St. Vrain Valley
- Kids First Health Care
- Nederland Food Pantry
- Richard Lambert Foundation
- Whispering Pines Church

Members who are interested in contributing to Operation Round-Up can enroll in as little as a minute using an online form available at [www.unitedpower.com/round-up](http://www.unitedpower.com/round-up). Your bill will automatically be rounded up to the next whole dollar – unless you elect to contribute beyond that limit on the form – and average contributions are just \$6 per year (or 50¢ per billing period). Every penny goes a long way in helping meet the needs of people in your community.

## RECIPES



### Tomato-Curry Chicken

- 2 lb boneless chicken thighs
- 1 small onion, diced
- 3 in. piece of ginger
- 3 garlic cloves, grated
- 3/4 cup Greek yogurt
- 1 Tbsp garam masala
- 3 Tbsp unsalted butter
- 1 cup basmati rice
- 2 10 3/4 oz. cans Campbell's Tomato Soup
- Fresno chili & cilantro, for garnish

Peel ginger, and cut 3 thin coins (for rice). Finely grate garlic and remaining ginger (keep separate).

Whisk yogurt with half each of the garam masala, ginger and garlic in a large bowl. Season with salt and pepper. Cut chicken into bite-sized pieces and toss in mixture. On a baking sheet, broil chicken on high until cooked through, turning every few minutes.

In separate pot, melt remaining butter and add onion. Cook until softened. Mix in remaining ginger, garlic and garam masala. Add 3/4 cup water and tomato soup, and bring to simmer. Add chicken, and simmer for about 5 minutes.

**Rice:** Melt 1 Tbsp butter in small saucepan over medium high heat. Add rice and ginger coins, stirring about 1 minute. Add 1 1/4 cup water and bring to boil. Reduce to gentle simmer and cover about 15 minutes.

## Share Your Recipes

Earn a free gift if we publish your recipe.

- ONLINE: [www.unitedpower.com](http://www.unitedpower.com)
- MAIL: United Power Recipes  
500 Cooperative Way  
Brighton, CO 80603

# Meet Your United Power Employees

In October 2019, United Power launched a short social media series for Careers in Energy Week, introducing members to different employees at the cooperative and talking about the work they do. While our linemen are the face of the cooperative and the United Power employees you frequently see around town, many of our employees work behind the scenes to ensure you continue to receive safe, reliable and affordable electricity.

We're not just employees, though. We live, work and play in your communities, supporting the local economy through shopping locally or even owning our own small businesses. Many of us are also fellow members of United Power, and have a vested interest in seeing the cooperative succeed in meeting not only your needs, but our own as well.

Look for more employee profiles to appear in upcoming newsletters so you can feel more connected to the people who work at United Power, serving you from behind the scenes.



## Eliana | Energy Management Specialist

United Power's energy management specialists are available to help empower members to take control of their energy usage. Through carefully researched energy audits, our team educates members about what behaviors are having the biggest impact on their usage; how small changes can save them time, energy and money; and what programs the cooperative offers to help them make those changes.

"You can never assume you know what the member needs. Listening is crucial because every member is trying to find solutions for their own unique challenges, and sometimes they don't realize the solution can be simple and easy. Asking the right questions helps us narrow down their true needs. Our goal is to craft a positive member experience that leaves them armed with the information necessary to make meaningful changes to their energy usage."

## Is Your Contact Information Up to Date? Make Sure You're Receiving Important Notifications from United Power



### ENERGY SAVERS

#### Don't forget to eat the leftovers.

Reheating leftovers in the microwave uses much less energy than conventional ovens. In fact, they use about one-tenth the amount of electricity.

United Power has been using recorded phone messages to let members know when a preplanned outage has been scheduled in their area for maintenance work. As new software becomes available, the cooperative may have more options to send important communications to members electronically.

Electronic communications are tied to individual member accounts and use the phone numbers and/or email addresses the cooperative has on record. If the contact information on record isn't up-to-date or is entered incorrectly, you may be missing out on important notifications from United Power.

You can check your contact information and make necessary updates using the free online payment portal, SmartHub. To set up an online account, go to [www.unitedpower.com](http://www.unitedpower.com) and click on **Online Account Services** under **My Account**. Contact information can also be updated by calling the Member Services Team at 303-637-1300.



**United Power will be conducting a survey in February via email. Help us learn more about what you want from your electric co-op.**

# REBATES

## FOR ENERGY EFFICIENCY



### REBATE REQUIREMENTS

United Power members qualify for these Energy Efficiency Rebates. Members are encouraged to call United Power prior to purchasing and installing any new equipment to be assured of meeting all rebate requirements. United Power and Tri-State Generation & Transmission rebates are both issued by United Power.

**Heat Pump, ENERGY STAR® Air Conditioner, Electric Water Heater and Electric Heat** rebates must be requested within **120 days** of installation, require an on-site inspection by United Power's Energy Management Team, and a rebate application completed by United Power.

**ENERGY STAR® Appliance** rebates must be requested within **120 days** of purchase. Rebates are issued as a bill credit and may take up to two billing cycles to appear. Applications are completed by the member and must be submitted with proof of purchase. Submission of an application does not guarantee a rebate. United Power reserves the right to inspect installation. Applications can be found at [www.unitedpower.com](http://www.unitedpower.com).

**Refrigerator/Freezer Recycling Credits** are limited to two (2) per membership, per year. Requests must be submitted with proof that the unit was properly recycled by an appliance retailer or appliance recycler.

### FOR MORE INFORMATION



Your Touchstone Energy® Cooperative

[www.unitedpower.com](http://www.unitedpower.com)  
303-659-0551 • 303-637-1300

Rebates effective Jan. 1, 2020

QUALIFYING PRODUCTS		Rebate from Tri-State G&T	Rebate from United Power
<b>Heat Pump Air Conditioners</b>			
	Ground-Source Heat Pump - New Installation Closed Loop System (Minimum 3/4 ton)	\$500/ton	\$200/ton*
	Ground-Source Heat Pump - Replacement Only Closed Loop System (Minimum 3/4 ton)	\$250/ton	\$200/ton
	Air-Source Heat Pump: 15-17 SEER (Min. 15 SEER, 1 ton)	\$300/ton**	\$100/ton*
	Air-Source Heat Pump: 17+ SEER (Min. 15 SEER, 1 ton)	\$450/ton**	\$100/ton*
	Air Source Heat Pump: integrated controlled ETS backup	\$100/unit	ETS rebate may not be applicable
Terminal Unit: 12,000 BTU per hr. min	\$85/unit	\$75/unit	
*For applications where more than 10 units are installed in one facility, the incentive is negotiable and budgetary constraints may apply. **Rebate amount not to exceed 50% of equipment cost. Invoice required for verification.			
<b>ENERGY STAR® Air Conditioners</b>			
	NEW Energy Star® rated A/C unit (15-16 SEER)	\$100	---
	NEW Energy Star® rated A/C unit (16+ SEER)	\$150	---
New A/C units must be Energy Star® rated, split unit systems, 1-ton min. equipment size. Qualifying equipment at <a href="http://ceedirectory.org">ceedirectory.org</a>			
<b>Electric Water Heaters</b>			
	Limited warranty electric to electric replacement.	\$30*	\$20
	Limited warranty fossil fuel to electric conversion, or new construction.	\$30*	\$200
	Lifetime warranty <b>Marathon</b> water heater.	\$50*	\$400
	Lifetime warranty <b>Marathon</b> water heater on <i>United Power utility control</i> .	\$50*	\$500
	Lifetime warranty <b>Marathon</b> water heater and GSHP Desuperheater: any size gallon	\$125	\$500
	GSHP Desuperheater with steel glass-lined tank.	\$100	\$200
	Heat Pump Water Heater: 30 gallon minimum	\$350	\$20
Minimum size of all units is 2.5 kW. Must have R-16 manufacturer insulation or equivalent. Applies to both new or replacement units. Must meet minimum DOE energy factors. Plastic or stone lined lifetime product. *30-55 gallon only.			
<b>Electric Heat</b>			
	New Electric Thermal Storage Units on <b>automated</b> Time-of-Day control panel	\$16/kW	\$4/kW
	New Electric Thermal Slab on <b>automated</b> Time-of-Day control panel	\$12/kW	\$4/kW
Must be hard-wired, permanently installed and controlled. Minimum size is 1kW.			
<b>ENERGY STAR® Appliances</b>			
	New Energy Star® Refrigerator/Freezer	\$30	---
	Refrigerator/Freezer Recycling Credit*	\$60	\$15
	New Energy Star® Clothes Washer	\$40	---
	New Energy Star® Dishwasher	\$20	---
A list of qualifying Energy Star® equipment and rebate details can be found at <a href="http://www.unitedpower.com">www.unitedpower.com</a> . *To receive recycling credit, you must supply proof that your old unit was recycled. Visit our website for rebate requirements and recycling options.			

# Inside This Issue

JANUARY  
2020



Your Touchstone Energy® Cooperative



## Youth Applications Open

United Power youth applications are open and due soon. Find out more inside.

Page 2



## 2020 Residential Rates

Residential rate increases take effect beginning with Jan. 1, 2020 usage.

Page 2



**United Power**  
Operation Round-Up  
FOUNDATION

## Round-Up Celebrates 25

Over its 25 years, the Foundation has distributed more than \$2 million in aid.

Page 5



## 2020 Rebates

New year, new rebates. Check out our updated rebates in this issue.

Pages 7

## STAY CONNECTED WITH YOUR CO-OP

**email**.....UnitedNewsline@UnitedPower.com

**online**.....www.unitedpower.com

**f**.....facebook.com/UnitedPower

**t**.....twitter.com/UnitedPowerCoop

**Member Services**..... 303-637-1300

**Outage Line**..... 303-637-1350

## CONGRATS READER REWARDS WINNERS

**1<sup>st</sup> Place:** Derell Younger, Brighton

**2<sup>nd</sup> Place:** Laura Palko, Erie  
Karen Anderson, Rollinsville

See your name listed as a winner? Call  
303-637-1325 to claim your Reader Rewards.

**Board of Directors**  
James Vigesaa  
Chairman  
Ursula J. Morgan  
Vice-Chairman  
Beth Martin  
Secretary  
Keith Alquist  
Treasurer  
Susan Petrocco  
Ginny Bucek  
Tim Erickson  
Brian A. McCormick  
Richard Newman  
Dave Rose  
Tamra Waltemath

**Chief Executive Officer**  
John Parker

**Chief Operating Officer**  
Bryant Robbins

**Chief Financial Officer**  
Laurie Burkhart

**Government & Regulatory**  
Troy Whitmore

**Relations Officer**  
Susan Petrocco

**Member Engagement Officer**  
Meghan Dewey

**Newsline Editors**  
Heidi Storz  
Laurel Eller  
Zachary Kinder

Member Engagement Officer

Relations Officer

Government & Regulatory

Chief Financial Officer

Chief Operating Officer

Chief Executive Officer

Member Engagement Officer

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500 Cooperative Way, Brighton CO 80603



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