

JANUARY
2021

UNITED NEWSLINE

Information for the members of United Power, Inc.

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Energy Efficiency for a New Year

This past year may have challenged many of our members to find ways to use energy more efficiently with many families staying home for both work and school during the pandemic. While the end may be in sight, members should remain vigilant about using energy efficiently to help keep bills low and manageable. United Power is committed to providing members with the information and resources they need to take control of their energy usage throughout the pandemic and after it is over.

Rates that Work for You

With families spending more time at home over the past year, our members may have

become increasingly aware of how they use energy. As we roll into the new year, now is a good time to ask your cooperative about your rate and choose one that works for you and your family.

United Power expanded its menu of residential rates over the past couple years so we now offer several rates designed to fit a variety of lifestyles. The flexibility of available rates enables our members to review their energy use habits and select one that most closely fits their usage patterns. For example, if you've effectively managed to switch your usage to off-peak hours, perhaps the Peak Time of Day rate, which does not charge for demand during those hours, would be the best option for your household. The cooperative's Board of Directors also approved a budget this past year that allowed rates to remain unchanged in 2021, which may come as a relief for many United Power members.

For more information on United Power's residential rates, you can flip to page 6 or go to www.unitedpower.com/rates. To have a dedicated Energy Management Specialist review your usage and recommend a rate option, call 303- 637-1300

IMPORTANT DATES

JANUARY 29	Scholarship Applications Due
FEBRUARY 12	Director Nomination Deadline Petitions due by 4 p.m.
FEBRUARY 15	President's Day Offices Closed
APRIL 14	Annual Meeting & Director Election

Take Advantage of Free Member Resources



United Power has rolled out several programs and tools to help members understand their usage. While our online account portal provides information related to your energy usage, the Power Portal is a member tool that goes deeper into your usage patterns. With the Power Portal, you can access your complete energy consumption portfolio in 15-minute intervals throughout the day to get a clear look at how you use your energy. You can then compare days or months to determine what behaviors are driving your usage and make small or large changes to save you over time and help keep bills manageable. You can find out more about the Power Portal at www.unitedpower.com/powerportal.



www.unitedpower.com

Report an Outage 303-637-1350
Customer Service 303-637-1300

continued on Page 3

2021 Youth Scholarship Applications



United Power awards 17 academic scholarships to outstanding students served by the cooperative. Scholarships include awards for students attending an accredited university or college in Colorado or pursuing a specific degree program, as well as 10 book scholarships. Applications are now available.

Applications and more information for United Power's youth opportunities are available under the 'News & Community' tab at www.unitedpower.com or call Julie Stewart, Community Outreach Specialist, at 303-637-1334

Applications must be postmarked or received by January 29, 2021



ENERGY SAVERS

Avoid using exhaust fans.

Bathroom and oven fans are an often overlooked source of heat loss in the winter. Use them sparingly to prevent unintentional heat loss from your home and prevent your heater from working too hard.



Member Choice Grants Renewed for 2021

United Power members will once again be able to nominate their favorite local nonprofits to receive grant funds from the cooperative through the 2021 Member Choice Grant program.

Within our service territory, there are many nonprofits that bring value to the communities we serve. Member Choice Grants, originally introduced in 2020, give our members a voice in what nonprofit organizations they'd like to see us support. The grant funds will help them continue to work toward accomplishing their mission and ensures we are supporting causes our members truly care about.

This past year, our members recognized the needs of others who were trying to navigate

difficult circumstances and focused their nominations on organizations that met essential needs. These organizations included food and clothing banks, mental health resources and positive recreation.

Recipients of grant awards are determined based on member nominations throughout the year. Nominations are now open, and recipients will be announced in three rounds in the cooperative's newsletter.

For more information on Member Choice Grants and past recipients or to nominate a nonprofit that serves United Power members to receive grant funds, go to www.unitedpower.com/memberchoice.

Annual Director Election Four Board Seats Up for Election

Four positions on United Power's eleven-member board are up for election at **the 2021 Annual Meeting which is scheduled for Wednesday, April 14, 2021**. The cooperative plans to livestream the meeting and, if conditions allow, will invite members to join us for an in-person meeting at Riverdale Regional Park. One seat in the East, West, South and Mountain districts will be up for a three-year term.

To be eligible to become or remain a director, a person must be a United Power member and receive electric service from United Power at the member's primary residence in the district he or she represents. United Power's bylaws (available at www.unitedpower.com, any of our offices, or through mail) provide in-depth

information on director districts, qualifications, terms, elections, meetings and officers.

Each member's district is printed on their United Power statement. Nominations by written petition must state nominee's name and district, be signed by 15 or more United Power members, and be filed with the Board no less than 60 days prior to the Annual Meeting.

The deadline for nominations by petition is 4 p.m. on Friday, February 12, 2021.

Petitions are available at United Power's headquarters office in Brighton at 500 Cooperative Way. Additional information can be obtained by calling United Power's executive department at 303-659-0551 or by visiting our website at www.unitedpower.com.

Take Control of Your Energy Usage in 2021

In addition to this resource, the cooperative has also launched calculators to help members understand what drives their demand or how charging an electric vehicle can impact their usage. More resources may be coming in the future, and all these tools are available free to United Power members.

The 'Smart' Way to Save on Heating this Winter

Nearly half of our energy use comes from keeping our homes at a comfortable temperature year-round, making it the most expensive part of our electric bills. A simple adjustment to your thermostat may be all it takes to realize quick savings on heating and cooling your home, and it's unlikely you'll even notice the slight change in temperature. The Department of Energy estimates a savings of approximately 1 percent per degree adjustment per 8 hours. Adjusting the temperature to a greater degree when you're away from home may result in savings up to 10 percent annually. The most efficient way to manage your heating and cooling is installing a smart thermostat, which gives you control even when you're not home. Many smart thermostats can also learn your schedule, analyze weather and adjust automatically.

Have you ever considered your water heater as a potential user of excess energy? Turns out, keeping your water warmer than necessary can also cause small spikes in energy use. Consider turning down the temperature to the warm setting (120°F) to save a little extra.

Watch for Vampire Loads



The way many families use energy makes it difficult to notice the small things that use energy, but those small uses can quickly add up. Over time, small loads may lead to noticeable changes on your electric bills. This is increasingly the case as more members make the switch to chargeable

devices and electronics that use energy even when they appear to be off. These are known as "vampire loads." Gaming systems or TVs set to standby or chargers left plugged in when not in use are examples of small things that can contribute to these loads, which account for approximately 10 percent of the average household's energy use. Many devices are now available that can control the flow of energy to devices that might cause these loads, such as smart power strips or plugs that can be turned off or on either manually or remotely (some via WiFi and others Bluetooth).

Talk to a United Power Energy Management Specialist



A United Power Energy Management Specialist is available to advise and assist you with your energy concerns. An Energy Management Specialist can walk through your concerns, analyze your usage and provide you with practical information you can use to control your energy usage. They can walk you through available rates, programs and rebates to ensure you're maximizing your energy savings.

Ultimately, energy savings comes down to the small things. Turn off lights and ceiling fans when you aren't in a room. Turn off power strips to televisions, gaming systems and other electronics, including chargers, that are not in use. Take shorter showers. Consolidate loads of laundry and dishes to make the best use of hot water. Stagger the use of appliances to avoid a higher demand. Remind everyone in your family to make energy savings a priority. Work with them to start a conversation about saving energy, and you'll see the savings every month. Enter into the new year resolved to be more energy efficient.

2021

ANNUAL MEETING & DIRECTOR ELECTION

WEDNESDAY APRIL 14, 2021

12:00 p.m. Mail-in ballots must arrive at P.O. Box
6:30 p.m. Virtual Meeting Begins
Registration details will be posted online

*If conditions allow, an in-person meeting will also be held at **Riverdale Regional Park & Fairgrounds** (9755 Henderson Road, Brighton, CO 80601).*

www.unitedpower.com/annual-meeting

BALLOTING DEADLINES

Balloting in the 2021 Director Election will be conducted via MAIL-IN VOTE ONLY.

FEBRUARY 12, 2021

Director Nominations by Petition Deadline at 4 p.m.

MARCH 15, 2021

Ballots are mailed to members

APRIL 14, 2021

Mail-in Ballots must arrive at the P.O. Box by 12 p.m.

MEET THE CANDIDATES

If conditions allow, United Power will host Meet the Candidate Forums where you can hear directly from each of the candidates vying to serve on the Board of Directors. The following events are free to members. RSVPs are not required.

THURSDAY, MARCH 18, 2021 | 6:30 p.m.

Riverdale Regional Park, Rendezvous Room
9755 Henderson Road, Brighton, CO 80601

FRIDAY, MARCH 19, 2021 | 7:30 a.m.

Coal Creek Canyon Community Center
3158 Highway 72, Golden, CO 80403

MONDAY, MARCH 29, 2021 | 6:30 p.m.

Carbon Valley Service Center
9586 E. I-25 Frontage Road, Longmont, CO 80504

TUESDAY, MARCH 30, 2021 | 7:30 a.m.

Fort Lupton Recreation Center
Multi-Purpose Room 3
203 S. Harrison Ave, Fort Lupton, CO 80621

Meet the Candidate forums subject to change or cancellation.

Electrical Safety During Quarantine

Many United Power members have spent much of the past ten months making necessary lifestyle changes to accommodate recommended precautions for the COVID-19 pandemic. Working from home and distance learning have become common throughout our territory and may continue throughout the first part of the new year. With more time spent at home and more devices being used, it's important our members consider the electrical safety implications of the current period.

Secure Wall Outlets

Over time, standard wall outlets may become loose, causing power cords to hang loose rather than hold firmly. This may not seem like a safety risk, especially if you've regularly used these outlets in the past. However, power cords hanging from loose outlets can cause arcing, which may lead to a fire. If your outlets are not firmly holding a plug, contact a certified electrician to make necessary repairs.

Don't Overload Home Circuits

An additional safety concern with outlets in your home is overloading, which is when more power is requested of an outlet than it can deliver. This can be the result of either high-powered appliances or many small devices plugged into a single outlets. Overloaded outlets can trip circuit breakers or blow fuses, but it may also melt the plastic or rubber protection around power cords, exposing the wires. This poses another fire risk to households. An electrician can install additional outlets in your home to avoid the risks of overloaded circuits.

Don't Daisy Chain Power Strips

One way people may add sockets to a wall outlet is using a power strip. Daisy chaining is the process of plugging an additional power strip into a power strip already in use, creating a "chain" of power strips, and is another way to easily overload your circuit.

READER REWARDS

JANUARY
2021



Three Winners Every Month!

1st place: \$100 Bill Credit

2nd place: \$50 Bill Credit (two winners)

Name: _____

Address: _____

Phone: _____

Mail entry form to: United Power • Reader Rewards
500 Cooperative Way • Brighton, CO 80603

Reader Rewards Online

www.unitedpower.com



Save a stamp! Visit www.unitedpower.com and click on 'News & Community' to enter Reader Rewards online. Answer the question below with your online entry:

When are Board Director petitions due? (see pg. 3)

By submitting this entry I agree to allow United Power to publish my name in subsequent issues of United Newsline if I am selected as a winner.

UNITED POWER PRIDE



Does anyone remember cruises? The *United Newsline* does. Sharon Ball, of Erie, took her favorite cooperative newsletter with her on a cruise of the Caribbean in February.

United Power Pride Photos

Snap a photo with the *United Newsline* and you'll get a \$100 bill credit if we print it. Submit your photo along with your name, address, email and a description of the photo online at www.unitedpower.com/unitedpowerpride.



Co-op Cares Receives Funding for 2021

The United Power Board of Directors has allocated an additional \$250,000 to the cooperative's Co-op Cares Fund for this year. The fund was created in April 2020 as a response to the COVID-19 pandemic, and was designed to provide financial assistance to members who have been directly impacted, especially by illness or job loss.

"We've seen an increase in the number of members who are struggling to make their payments because of the lasting effects of this pandemic," said Laurie Burkhart, the cooperative's chief financial officer. "The Co-op Cares Fund was the result of proactive measures by the cooperative to provide temporary relief to members who were unfortunately impacted in dramatic ways. The inability to make payments can be a serious burden to carry. We hope our Board's additional allocation to the Co-op Cares Fund provides some measure of relief to our members."

The cooperative was able to finance the Co-op Cares Fund by allocating funds from unclaimed capital credits, which are capital credits that were not claimed by former United Power members after several attempts to notify them over a period of years. This past year, the Board allocated \$300,000 in unclaimed credits to the Co-op Cares Fund. An initial allocation of \$250,000 was made in April, and an additional \$50,000 was added later in the year after it was clear more assistance was needed for impacted members.

"The Co-op Cares Fund has been an important pillar in our strategy to provide support to our members during this difficult time, and complements the many other ways United Power is helping

our members weather this situation," said interim CEO Bryant Robbins in a December press release announcing the additional allocation. "Through this program, United Power has provided \$550,000 in direct assistance to our members who have been financially impacted by COVID-19. We are proud to have already provided assistance to more than 1,500 members."

In addition to the Co-op Cares Fund, United Power has various means of helping members stay on top of their electric bills, including payment arrangements, extensions, prepay, budget billing and assistance from local agencies. United Power encourages members to contact Member Services so we can connect them with the most appropriate assistance program for their situation.

"United Power has several ways to help members when they are having difficulty paying their electric bills," stated Robbins. "All we are asking our members to do is pick up the phone and call us if they are having difficulty paying their bill. We can't help you if we don't know you are struggling."

The Co-op Cares Fund will be available for assistance through the end of 2021, or when the fund is depleted. United Power members who are impacted by the current emergency or any other situation can reach our Member Services department at 303-637-1300.

RECIPES



Avocado Chicken Salad

- 1 Tbsp extra virgin olive oil
- 2 boneless, skinless chicken thighs, filleted
- Kosher salt and black pepper
- 1 Hass avocado, chopped
- 1 large slicing tomato, seeded and chopped
- 1/2 bunch scallions, chopped
- 2 Tbsp cilantro, chopped
- 1 lime

Heat oil in skillet over medium high. While oil is heating, salt and pepper both sides of chicken. Add chicken to pan and sear 4-5 minutes per side, until browned and just cooked through. Remove from pan and let sit for 10 minutes.

While cooling, combine avocado, tomato, scallions and cilantro in bowl. Cut lime into halves, with one half slightly bigger than the other. Squeeze larger half over ingredients in bowl. Stir to combine.

Once chicken has cooled (to desired temperature), chop into 1/2-inch chunks. Squeeze remaining lime over chunks and add to mixture. Stir until combined. Salt and pepper to taste.

Recipe from Serious Eats.

Share Your Recipes

Earn a free gift if we publish your recipe.

- ONLINE: www.unitedpower.com
- MAIL: United Power Recipes
500 Cooperative Way
Brighton, CO 80603

Residential Rates Available in 2021

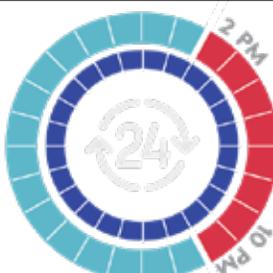
United Power understands our members use electricity in vastly different ways and on a variety of different schedules. With more families staying home during the pandemic, our members may have become more aware of the ways they use energy. Since debuting the demand rate a few years ago, the cooperative has rolled out several new residential rates designed to give members options that provide more flexibility and more closely fit the way they use energy. Now is a good time to consider reviewing your usage history and seeing if a rate switch is right for you.

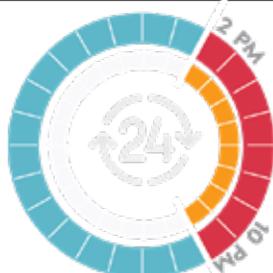
Using the charts below, members can compare the demand and energy charges of each rate. Rate information can also be found on our website at www.unitedpower.com/rates.

Power Portal is an additional tool United Power offers members to review energy usage history and identify behaviors that could help determine which rate is right for you. Learn more about Power Portal at www.unitedpower.com/powerportal.

Standard Residential Rate (R1)	
This is the default rate for residential members. Includes energy (kWh) and anytime demand (kW) charge with no time of day restrictions.	
2021 Rate	
Energy (per kWh)	\$0.0995
Demand (per kW) <i>Highest anytime demand</i>	\$1.50
Fixed Charge	\$19.00
	
Standard Residential Hours	
ENERGY	
Flat energy rate 24 hours per day.	
DEMAND	
Highest 15-minute interval reached <i>ANYTIME</i> of day. Billed at the single highest interval over the billing cycle.	

Smart Choice Rate (RD1)	
The Smart Choice rate is beneficial to members who use a lot of energy (kWh) and can shift their demand (kW) away from on-peak hours of 2-10 p.m.	
2021 Rate	
Energy (per kWh)	\$0.0430
Grid Access Demand (per kW) <i>Highest anytime demand</i>	\$3.44
On-Peak Demand (per kW) <i>Highest demand during peak hours (2-10 p.m.)</i>	\$6.81
Fixed Charge	\$19.00
	
Smart Choice Hours	
ENERGY	
Flat energy rate 24 hours per day.	
GRID ACCESS DEMAND	
Highest 15-minute interval reached <i>ANYTIME</i> of day. Billed at the single highest interval over the billing cycle.	
ON-PEAK DEMAND	
Highest 15-minute interval during on-peak hours of 2-10 p.m. Sundays and major holidays* are considered off-peak demand periods.	

Residential Time of Day Rate (RTD1)	
The Time of Day rate offers a reduced off-peak energy charge to shift energy away from on-peak hours. Includes anytime demand (kW) charge.	
2021 Rate	
On-Peak Energy (per kWh)	\$0.1540
Off Peak Energy (per kWh)	\$0.0525
Demand (per kW) <i>Highest anytime demand</i>	\$1.50
Fixed Charge	\$19.00
	
Time of Day Hours	
ON-PEAK ENERGY	
2 p.m. – 10 p.m., Monday – Saturday	
OFF-PEAK ENERGY	
10 p.m. – 2 p.m., Monday – Saturday, All day Sunday and major holidays.*	
DEMAND	
Demand does NOT take a day off. Demand billed at highest 15-minute interval <i>ANYTIME</i> during the day and can occur during on-peak or off-peak periods on any day of the week (including holidays).	

Residential Peak Time of Day Rate (RDP1)	
The Peak Time of Day rate increases the off-peak savings by charging demand only for usage during the on-peak periods of 2 - 10 p.m.	
2021 Rate	
On-Peak Energy (per kWh)	\$0.1432
Off Peak Energy (per kWh)	\$0.0552
On-Peak Demand (per kW) <i>Highest demand during peak hours (2-10 p.m.)</i>	\$2.00
Fixed Charge	\$19.00
	
Peak Time of Day Hours	
ON-PEAK ENERGY	
2 p.m. – 10 p.m., Monday – Saturday	
OFF-PEAK ENERGY	
10 p.m. – 2 p.m., Monday – Saturday All day Sunday and major holidays.*	
ON-PEAK DEMAND	
Highest 15-minute interval during on-peak hours of 2-10 p.m. Sundays and major holidays* are considered off-peak demand periods.	

*Off-peak major holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

REBATES

FOR ENERGY EFFICIENCY

2021



REBATE REQUIREMENTS

United Power members qualify for these Energy Efficiency Rebates. Members are encouraged to call United Power prior to purchasing and installing any new equipment to be assured of meeting all rebate requirements. United Power and Tri-State Generation & Transmission rebates are both issued by United Power.

Heat Pump, ENERGY STAR® Air Conditioner, Electric Water Heater and Electric Heat rebates must be requested within **120 days** of installation, require an on-site inspection by United Power's Energy Management Team, and a rebate application completed by United Power. An invoice detailing equipment brand, model number, and equipment and labor costs is required to issue rebates in this category.

ENERGY STAR® Appliance rebates must be requested within **120 days** of purchase. Rebates are issued as a bill credit and may take up to two billing cycles to appear. Applications are completed by the member and must be submitted with proof of purchase. Submission of an application does not guarantee a rebate. United Power reserves the right to inspect installation. Applications can be found at www.unitedpower.com.

Refrigerator/Freezer Recycling Credits are limited to two (2) per membership, per year. Requests must be submitted with proof that the unit was properly recycled by an appliance retailer or appliance recycler.

FOR MORE INFORMATION



Your Touchstone Energy® Cooperative

www.unitedpower.com

303-637-1300

Rebates effective Jan. 1, 2021

QUALIFYING PRODUCTS

Rebate from
Tri-State G&T

Rebate from
United Power

Heat Pump Air Conditioners

	Ground-Source Heat Pump - New Installation Closed Loop System (Minimum 3/4 ton)	\$500/ton	\$200/ton*
	Ground-Source Heat Pump - Replacement Only Closed Loop System (Minimum 3/4 ton)	\$250/ton	\$200/ton
	Air-Source Heat Pump: 15-17 SEER (Min. 15 SEER, 1 ton)	\$300/ton**	\$100/ton*
	Air-Source Heat Pump: greater than 17 SEER (Min. 15 SEER, 1 ton)	\$450/ton**	\$100/ton*
	Air Source Heat Pump: integrated controlled ETS backup	\$100/unit	ETS rebate may not be applicable
	Terminal Unit: 12,000 BTU per hr. min	\$85/unit	\$75/unit

* For applications where more than 10 units are installed in one facility, the incentive is negotiable and budgetary constraints may apply.
** Rebate amount not to exceed 50% of equipment cost.

ENERGY STAR® Air Conditioners

	NEW Energy Star® rated A/C unit (minimum 16 SEER)	\$100	---
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New A/C units must be Energy Star® rated, split unit systems, 1-ton min. equipment size. Qualifying equipment at ceedirectory.org

Electric Water Heaters

	Limited warranty electric to electric replacement.	\$30	\$20
	Limited warranty fossil fuel to electric conversion, or new construction.	\$30	\$200
	Lifetime warranty Marathon water heater.	\$50	\$400
	Lifetime warranty Marathon water heater on <i>United Power utility control</i> .	\$50	\$500
	Lifetime warranty Marathon water heater and GSHP Desuperheater	\$100	\$400*
	GSHP Desuperheater with steel glass-lined tank.	\$100	\$200*
	Heat Pump Water Heater	\$350	\$20

Minimum size of all units is 2.5 kW and 30 gallon. Must have R-16 manufacturer insulation or equivalent. Applies to both new or replacement units. Must meet minimum DOE energy factors. Plastic or stone lined lifetime product.

* Rebate limit one wired tank on two tank GSHP desuperheater configuration.

Electric Heat

	New Electric Thermal Storage Units on automated Time-of-Day control panel	\$16/kW	\$4/kW
	New Electric Thermal Slab on automated Time-of-Day control panel	\$12/kW	\$4/kW

Must be hard-wired, permanently installed and controlled. Minimum size is 1kW.

ENERGY STAR® Appliances

	New Energy Star® Refrigerator/Freezer	\$30	---
	Refrigerator/Freezer Recycling Credit*	\$60	\$15
	New Energy Star® Clothes Washer	\$40	---
	New Energy Star® Dishwasher	\$20	---

A list of qualifying Energy Star® equipment and rebate details can be found at www.unitedpower.com. *To receive recycling credit, you must supply proof that your old unit was recycled. Visit our website for rebate requirements and recycling options.

Inside This Issue

JANUARY
2021



Member Choice Grants

United Power has renewed its Member Choice Grants program for 2021.

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Co-op Cares Funds Available

The United Power Board allocated \$250,000 to Co-op Cares for 2021.

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Residential Rates for 2021

Find out more about how United Power rates fit the way you use energy.

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2021 Rebates

New year, new rebates. Check our our updated rebates in this issue.

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STAY CONNECTED WITH YOUR CO-OP

email.....UnitedNewsline@UnitedPower.com

online.....www.unitedpower.com

f.....facebook.com/UnitedPower

t.....twitter.com/UnitedPowerCoop

Member Services..... 303-637-1300

Outage Line..... 303-637-1350

CONGRATS READER REWARDS WINNERS

1st Place: Patricia Cover, Broomfield

2nd Place: Lorna Grein, Fort Lupton
Marsha Loney, Lochbuie

See your name? Call 303-637-1325 within two (2) months of the issue date to claim your Reader Rewards.

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UNITED NEWSLINE

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